From: S(038)K

To: Microsoft ATR

Date: 1/24/02 11:59am

Subject: Microsoft settlement

We use both Netscape and Microsoft. We find the MS programs to be much more user friendly. and we wish this would be over and let Microsoft go on down the road and invent more great products that we didn't know we needed, but find indispensable once available.

It's time for this to be over.

thank you,

Taxpayer Karen Frantzen Crossville, TN 38572